View citizens in a department

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This guide explains how to view the citizens belonging to a department in the Stella Care app.

How to view citizens in a department

1. Open the app.
2. You automatically land on Departments.
3. Tap the department you want to view.
4. You will now see a list of all citizens assigned to that department.

For each citizen you can see:

- The citizen’s name
- A status icon showing whether the device is outside the geofence, offline, has low battery, or is functioning normally
- A bell icon where you can choose whether you want to receive alerts for that citizen

When you tap a citizen, you will access their profile, where you can view devices, alert recipients, and tracking.

Tips

- Use the status icons to quickly assess whether a citizen needs attention.
- If a citizen is missing from the list, you may not have the required permissions to view them.
- You can adjust alert settings directly by tapping the bell icon.

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