



[Knowledgebase](#) > [Mobil app](#) > [Kom godt i gang](#) > [Understand the App Home Screen \(Departments and Devices\)](#)

Understand the App Home Screen (Departments and Devices)

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Understand the App Home Screen (Departments and Devices)

This guide explains how the home screen in the Stella Care app is structured, and how to navigate between the two main sections: Departments and Devices.

How the home screen works

When you open the app or log in, you will land in Departments by default. From here, you can choose whether you want to work based on citizens or devices.

Departments

- Shows all the departments you have access to.
- When you tap a department, you will see a list of the citizens in that department.
- Next to each citizen, a status icon indicates whether the device is outside a geofence, offline, has low battery, or if everything is OK.
- Next to the citizen's name, you will find a bell icon that allows you to choose whether you want to receive alerts for that specific citizen.

Devices

- Shows a complete list of all devices you have access to, regardless of department.
- For each device, you can see the status icon, device ID, device name, and battery percentage.
- When you tap a device, you can view history, start tracking, or change settings.

The home screen gives you a quick overview and makes it easy to decide whether you want to follow a citizen or search for a device.

Tips

- Keep an eye on the status icons — they help you immediately see who or what requires attention.

Related Content

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- [Understand status icons and colors](#)
- [Overview of Departments](#)