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Understand notifications (alarms, warnings, messages)

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Understand notifications (alarms, warnings, messages)

This guide explains how notifications work in the Stella Care app, and how to read and handle alarms, warnings, and messages.

How notifications work

When a new notification arrives, it is shown immediately when you open the app. There are three types:

Alarms

- Critical events.
- For example, when a citizen leaves a geofence.

Warnings

- Less critical events.
- For example, low battery or lost connection.

Messages

- Non-urgent information.
- For example, system updates or general announcements about the department.

How notifications are displayed in the app

- The notification appears at the bottom of the screen, so you see it right away.
- You can minimize it if you want to continue with something else.

- If a notification has not been handled, it remains at the bottom of the app, so you can always open it again.

This makes it easy to continue working while still having notifications readily accessible.

Tips

- Alarms typically require immediate action.
- Warnings should be handled early to prevent issues from escalating.

Related Content

- [Notification Settings](#)
- [Understand the alarm chain](#)