Track a device in the app

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This guide explains how to track a device in the Stella Care app and which features you can use to locate it.

How to track a device

1. Go to **Devices** in the app, or open a resident and select the device from their list.
2. Tap the **Find GPS** button to open the tracking screen.

On the tracking screen, you can see:

- Device name
- Device status
- Most recently updated position
- A map showing the device’s location

You can also:

- Tap **Call device** to call the device directly
- Tap **Make noise** to play a loud sound on the device for 20 seconds (helps you locate it physically)

Map features during tracking

On the map, you can:

- Zoom in and out using two fingers
- Tap the arrow icon in the top left corner to get directions to the device
- Tap the location icon in the top right corner to view your own position

- Switch between standard map view and satellite view using the map icon in the bottom right corner

Tips

- Use Make sound if you're close to the location but can’t find the device itself.
- Use route guidance if you are out in the field and need to reach the resident quickly.
- If the position does not appear updated, it may be due to low battery or lack of network connection.

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