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Set which citizens are visible in the user's app

This guide helps you understand how to control which citizens a user can see in their app within Stella Care's [Administration System](#).

What does it mean to set citizen visibility?

When you edit a user and select a department, you define which citizens and devices that user will have access to in the app.

The user will only be able to see citizens and their linked devices that belong to the selected department.

This makes it possible to limit access so that each user only sees the citizens relevant to their work area.

How to set which citizens a user can see

1. Go to "Users" in the administration panel.
2. Use the search field to find the user you want to edit.
3. Click the edit icon (□) next to the user's name.
4. In the edit window, find the field "Department."
5. Select the department the user should be linked to.
6. Click "Save."

Once saved, the user will be able to see all citizens and devices connected to the selected department in their app.

Tips

- A user can only see citizens and devices belonging to the selected department.
- To change which citizens a user can see, simply select another department and save again.
- Administrators can edit departments for all users.
- Make sure each user is assigned to the correct department to ensure they have access to the right

citizens.

Related Content

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- [Create a new user](#)