



[Knowledgebase](#) > [Administration System](#) > [Navigation and login](#) > [Log in to the Administration System](#)

# Log in to the Administration System

Mari Opstad - 2025-11-21 - [Comments \(0\)](#) - [Navigation and login](#)

## Log in to the Administration System

This guide explains how to log in to Stella Care's [Administration System](#) - the first step to managing users, devices, and alerts.

### How to log in

When you open the Administration System, you'll see three login options:

- Municipal IDP
- FK Access Management
- MitID

Private users must log in using MitID.

Municipal users must choose either Municipal IDP or FK Access Management.

### Municipal users / Mit ID users:

1. Click "Municipal login / MitID".
2. You'll be redirected to your organization's login page.
3. Once logged in, the system automatically opens on your dashboard.

### Username and password

Used if you already have a Stella Care account and do not use external access.

### Steps:

1. Enter your username and password.
2. Click "Log in".

3. You'll be taken to the home page, where you can view your devices and users

### **Create new user**

Used when logging in for the first time.

1. Click "Create new user"
2. Enter your phone number before continuing (Remember to include the '+' symbol and your country code, for example +45 for Denmark)
3. Click "Next"
4. Fill in the required details

### **Login troubleshooting**

- Forgot password: Click "Forgot password" to reset it.
- MitID users: Contact Stella Care Support for assistance.
- Municipal login users: Contact your local IT department if you experience login issues.
- No access: Contact Stella Care Support at [info@stellacare.dk](mailto:info@stellacare.dk) or call +45 42 42 90 60.

### **Related Content**

- [Log in to the app](#)
- [Log out of the Administration System](#)