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Device history (alerts and warnings)

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Device history (alerts and warnings)

This guide explains how to view a device's history in the Stella Care app. The history gives you an overview of previous alerts and warnings for the device.

How to view a device's history

1. Go to **Devices** in the app, or open the citizen's page and select the device.
2. Tap the device to open its details.
3. Tap the **clock icon** to open the history.
4. You will now see a list of all registered alerts and warnings for the device.

Each entry shows:

- The time of the event
- The event type, such as low battery, offline, or outside geofence
- Any additional details that help you understand the event