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# Delete an organization

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# Delete an organization

This guide explains how to delete an organization in Stella Care's <u>Administration System</u>. The function is used when an organization is no longer active or needs to be removed from the organizational structure.

### How to delete an organization

- 1. Go to the **Organizations** menu on the left side of the Administration System.
- 2. Find the organization you want to delete.
- 3. Click the **trash icon** ([]) next to the organization.
- 4. A confirmation window will appear asking you to confirm the deletion.
- 5. Click "Yes, delete organization" to confirm, or "Cancel" to go back.

#### **Important Before Deleting**

- You must have administrator rights to delete an organization.
- If the organization contains citizens, devices, or sub-organizations, these must be moved or deleted first.
- Once deleted, the organization is permanently removed from the system and its data cannot be recovered.

### **Tips**

- Use this function with caution deleted organizations cannot be restored.
- If you only want to remove access temporarily, consider deactivating the organization by pausing its
  devices instead.
- If you are unsure, contact Stella Care Support via the form <a href="here">here</a> or call us at +45 42 42 90 60 before proceeding.

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