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How to send a message

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How to send a message

This guide helps you understand how the Messages tab in Stella Care's <u>Administration System</u> works, and how to send a message.

What are messages?

The Message Tab is the communication hub of the Administration System.

Here, you can send and receive messages related to your department users.

Sent a message

- 1. Click on the Message Tab in the top navigation bar.
- 2. Click on the button "+ Send message" on the top right corner.
- 3. Create your topic and the content of you message in the tabs that have been opened.
- 4. Click on "Recipients" on top to select which users should receive the message,
- 5. Click on the "Send" button to the send the message.

Message Tab structure

Search field

Use the search field to quickly find a specific message. You can search by message content, sent by, or topic.

Message list

The table displays a list of all GPS devices in your department. The columns show:

• Topic: The title of the message

Message: The content of the message

Sent by: Who sent the message

• Recipient: Receiver of the message

Sent: When the message was sent

 Opened: Shows a icon to show if the receiver has seen the message or not

• View: View the content of a message

Tips

- Keep messages short and easy to read.
- Use the search bar to find past messages.
- If a message fails, try resending it

Related Content

- Filter and search messages
- View an overview of previous messages