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How does fall alert work?

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How does fall alert work?

This guide explains how fall alert works, and what happens if the watch detects a fall.

How to

1. The watch automatically detects when the person falls.
2. The screen shows the message **Looks like you have fallen. I'm okay.**
3. If it's a false alarm, the person can dismiss the message.
4. If there's no response, the watch automatically calls the emergency number.
5. You'll receive a notification in the app at the same time.

You can turn fall alert on or off at any time under **Device settings**.

Tips

Make sure the emergency number under **Emergency call** is up to date, so the right number is called if a fall alert is triggered.

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