How does pausing a subscription work?

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How does pausing a subscription work?

When you pause a watch, the first **3 months are free**. After that, the pause costs 29 DKK per month per watch until the subscription is reactivated.

When you pause a watch

The system sends one email containing:

- the start date of the pause
- information that the first 3 months are free
- the date when payment will begin
- the price: 29 DKK per month

Reminder before payment begins

After 2½ months, you will receive an email informing you:

- that the free period is about to end
- when payment will start
- that you can reactivate the subscription at any time

Payment

If the watch is still paused at the 3-month limit, payment begins automatically.

Cancellation instead of pause

You can choose to cancel the subscription instead.

Important:

If you cancel, the SIM card is permanently deactivated. The subscription cannot be reactivated.