How do I renew a paused subscription?

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How do I renew a paused subscription?

In short:

If you have previously paused a subscription, you can easily renew it in the **Subscription Management portal**. Once renewed, the watch becomes active again and starts sending data.

Here's how:

1. Go to **Subscription Management** – here.
2. In the **Dashboard**, you'll see an overview of your watches.
3. Find the watch with a paused subscription and **click on it**.
4. Select **Renew subscription**.
5. **Confirm** that you want to renew the subscription.

After renewal, the watch will become active again, and the subscription will continue as before.

Tip:

- Once renewed, billing will automatically resume.
- The watch will start sending GPS locations and alerts again as soon as the subscription is active.

Note:

You can pause your subscription again at any time if you're not using the watch temporarily.

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