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# How do I renew a paused subscription?

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# How do I renew a paused subscription?

#### In short:

If you have previously paused a subscription, you can easily renew it in the **Subscription Management portal**. Once renewed, the watch becomes active again and starts sending data.

#### Here's how:

- 1. Go to Subscription Management here.
- 2. In the Dashboard, you'll see an overview of your watches.
- 3. Find the watch with a paused subscription and click on it.
- 4. Select Renew subscription.
- 5. **Confirm** that you want to renew the subscription.

After renewal, the watch will become active again, and the subscription will continue as before.

## Tip:

- $\bullet\,$  Once renewed, billing will automatically resume.
- $\bullet\,$  The watch will start sending GPS locations and alerts again as soon as the subscription is active.

#### Note:

You can pause your subscription again at any time if you're not using the watch temporarily.

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