How do I pause my subscription?

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How do I pause my subscription?

In short:

Each watch is linked to a subscription. You can pause your subscription in the **Subscription Management portal** if you're not using the watch temporarily.

Here's how:

1. Go to **Subscription Management** – here.
2. In the **Dashboard**, you'll see an overview of your watches.
3. Find the watch you want to pause and **click on it**.
4. Select **Pause subscription**.
5. Confirm that you want to pause the subscription.

When the subscription is paused, no payments will be charged, and the watch will stop sending data.

Tip:

- You can resume your subscription at any time by selecting **Renew subscription** for the same watch.
- Billing will only restart once the subscription has been renewed.

Note:

While the subscription is paused, the watch can still be charged and used, but it won't send GPS locations or alerts until the subscription is reactivated.

Related Content

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- How do I renew a paused subscription?