How do I delete my account?

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In short:

You can delete your account in the **Subscription Management portal**.

This is done under Account, where you'll find the option at the bottom of the page.

Here's how:

1. Go to **Subscription Management** – here.
2. Select **Account** in the menu on the left.
3. Scroll all the way down to the bottom of the page.
4. On the right-hand side, click the **Delete** button.
5. Follow the on-screen instructions to confirm the deletion.

Important:

You can only delete your account if all active subscriptions have been **deactivated**.

Pause your subscriptions or **transfer the account** to another person, who must then accept the transfer.

Note:

Once the account is deleted, all associated information will be permanently removed, and access to both the Care Tracker app and the Subscription Management portal will end.

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